

## CURRICULUM VITAE – Bjørn Hjelm-Bergland

<b>Function:</b>	Project Manager
<b>Born:</b>	March 16, 1971
<b>Citizenship:</b>	Norwegian
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<b>Civil status</b>	Married



### Projects for Capgemini:

- 09.2008-11.2008 **Posten Norge – SAS Institute**  
 Started as a change order to a larger HR project and was later run as an independent project. Managed 4 resources in the acceptance test period. The Acceptance test was approved by Posten after 7 weeks.

### Projects for Telenor

- 04.2006-12.2007 **SASCom06 Project – OPC (One Phone Concept). Project Manager**  
 Responsible for implementing a new billing solution as well as SLA and KPI reports. Reduced the clients telecom cost by 50 % after a benchmarking period of three years
- 09.2005-02.2006 **Rebranding Telenor. Project Manager**  
 New brand, new strategy and new values. Responsible for the new layout on envelope and paper. Managed a team of 10 people including 4 external resources from a local print house. Launched successfully February 2006
- 01.2005-01.2006 **Sarbanes Oxley sections 404 – SOX Project. Project Manager**  
 Implemented SOX internal controls in Telenor. Responsibilities included requirements specification, procedures and manufacturing line policies. Launched successfully January 2006
- 06.2004-01.2005 **Implementation of new VAT taxes in the billing and ERP systems – Telenor Business Solutions. Project Manager / Business Consultant**  
 New VAT taxes implemented in ERP and Billing systems. Project was launched successfully January 2005. Q1 2005 was pre-charged in Q4 2004. All taxes were required in Q3 2005
- 01.2004-01.2005 **Distribution of mass print. Project Manager / Business Consultant**  
 Responsible for the DataCom products. Print stream with new solutions. Sub project in the Delta 4 Project. Launched successfully January 2005

- 08.2004-01.2005 **Internal merger of Telenor Business Solutions and Telenor Telecom Solutions. Project Manager / Business Consultant**  
One Fixed marked with the merger of TBS and TTS. New common Accounts Receivable and General Ledger accounts implemented. Also a sub project in the Delta 4 project. Launched successfully January 2005.
- 01.2003-01.2004 **E-billing Business Marked - Advisor XML Solutions**  
Developed a new E-billing solutions for Business Marked based on XML technology.

### PROFESSIONAL EXPERIENCE:

- 2009- **Project Manager – Inca Consulting**
- 2008-2009 **Senior Business Consultant - Capgemini Norway**  
Test Manager and Business Consultant in a large Business Intelligence project. Capgemini is headquartered in Paris, and the regional operations include North America, Northern Europe, Central and Southern Europe and Asia Pacific. Capgemini is represented in more than 30 countries, has more than 90 000 employees worldwide and generated sales of 8.7 billion Euro in 2008
- 2005–2008 **Project Manager - Telenor**  
Project Manager in several internal and external projects run by Telenor. Telenor’s core business is telecommunication - voice telephony, data, content and other communication services in 13 countries in Europe and Asia. At the public listing in 2000, Telenor had 15 million mobile subscriptions. At the end of the third quarter 2009 the figure was 172 million
- 2003-2005 **Business Consultant - Telenor**  
Business Consultant on several projects and advisor on day-to-day business
- 1998-2003 **Process Manager – Nextra**  
Responsible for the value chain xDSL products. Secured revenues in systems surrounding the value chain
- 1995–1998 **Advisor / Consultant - Radisson SAS Hotel**  
Consultant and advisor on ISO 9002 certifications in the food industry

### EDUCATION:

- 2007-2008 Master Certificate in Project Management – Metier Academy and HiO  
1993-1995 Food and nutrient technology – Høyskolen I Stavanger